

Trkman, P. (2010). The Critical Success Factors of Business Process Management.  
International Journal of Information Management, 30(2), 125-134

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| <b>Academic Metrics</b>  |   |
| Number of Citations  | 496 (2)   |
| Number of Years since publication  | 6 (1);  |
| Perceived quality of the journal/conference  | 2 (medium); International Journal of Information Management |
| External grants funding the research (NSF or NIH or DARPA or EU or other private)  | Yes (1); Private  |
| Other disciplines have adopted or are using the idea in the research   | Yes (1);  |
| <b>Industry/Practice Metrics</b>   |   |
| Patents issued or filed  | Yes (1); No (0)   |
| Actual intervention in field or site   | Yes (1); No (0)   |
| Use of Research Frameworks or Tools by policy groups, industry groups or government agencies.  | Yes (1); No (0) Unknown                                     |
| Commercialization of idea into product/service   | Yes (1); No (0)   |
| Startups created based on the idea   | Yes (1); No (0)   |
| <b>Influence on Society (qualitative or subjective data)</b>   |   |
| Benefit of research to scientific community  | 1 (low); 2 (medium); 3 (high)                               |
| Benefit of research to society at large  | 1 (low); 2 (medium); 3 (high)                               |
| Media coverage (Radio, TV, Print, Movie)   | Yes (1); No (0)   |
| <p>The paper uses a consulting case study to bridge the theory and practice. On one hand it established the theoretical grounding for the business process management (BPM) field by using a combination of three theories: contingency, dynamic capabilities and task–technology fit. On the other, it is an in-depth examination of BPM implementation in a real-life settings. The paper became kind of a reference paper for research is the BPM field and has been widely cited. It is also used as required reading in many university programs/courses on this topic.</p> |   |