Ragu-Nathan, T. S., et al. "The consequences of technostress for end users in organizations: Conceptual development and empirical validation." *Information Systems Research* 19.4 (2008): 417-433.

Academic Metrics	
Number of Citations	286 (**2**)
Number of Years since publication	8 years (1);
Perceived quality of the journal/conference	3 (high) Information Systems Research
External grants funding the research (NSF or NIH or DARPA or EU or other private)	Yes (1); **No (0)**
Other disciplines have adopted or are using the idea in the research	**Yes (1);** organizational psychology and medicine
Industry/Practice Metrics	
Patents issued or filed	Yes (1); **No (0)**
Actual intervention in field or site	Yes (1); No (0) **Not applicable**
Use of Research Frameworks or Tools by policy groups, industry groups or government agencies.	Yes (1); No (0) **Not applicable**
Commercialization of idea into product/service	Yes (1); No (0) **Not applicable**
Startups created based on the idea	Yes (1); No (0) **Not applicable**
Influence on Society (qualitative or subjective data)	
Benefit of research to scientific community	1 (low); 2 (medium); **3 (high)**
Benefit of research to society at large	1 (low); **2 (medium);** 3 (high)
Media coverage (Radio, TV, Print, Movie)	**Yes (1);** No (0)

- The **earliest two academic papers** to report on the phenomenon of technostress (stress from the use of IT) in the IS literature.
- Started **a new stream of research in IS** and spawned significant further research–evidenced by citations in IS journals.
- For **other disciplines** (e.g. organizational psychology and medicine), they theoretically re-conceptualized the phenomenon of stress to include concepts from IS use and management. **Scholars from these disciplines have cited these IS papers** to understand how stress is being shaped by IT.
- Highlighted the potentially negative impacts of IT use, spawning a two-volume special issue at Information Systems Journal (Dark Side of IT Use – 25/3 and 25/4), and new mini-tracks/tracks focused on this theme at AMCIS/ECIS.
- Publications in practitioner literature and media coverage attest to their organizational/societal relevance.