

Kankanhalli, A., B.C.Y. Tan, and K.K. Wei (2007), “Conflict and Performance in Global Virtual Teams”, *Journal of Management Information Systems*, 23(3), 237-274.

Academic Metrics	
Number of Citations	322; (2)
Number of Years since publication	2007; 9 years (2)
Perceived quality of the journal/conference	JMIS (3)
External grants funding the research (NSF or NIH or DARPA or EU or other private)	MOE, Singapore
Other disciplines have adopted or are using the idea in the research	Yes (1); Management, Marketing etc.
Industry/Practice Metrics	
Patents issued or filed	Unknown
Actual intervention in field or site	Unknown
Use of Research Frameworks or Tools by policy groups, industry groups or government agencies.	Yes
Commercialization of idea into product/service	Unknown
Startups created based on the idea	Unknown
Influence on Society (qualitative or subjective data)	
Benefit of research to scientific community	3 (high)
Benefit of research to society at large	3 (high)
Media coverage (Radio, TV, Print, Movie)	Unknown
<p>The paper builds up and empirically tests a model of global virtual team (GVT) conflicts, in which both antecedents of GVT conflicts and their effect on team performance are examined. Through deeply investigating a nomological network of GVT conflicts, this work confirms and extends previous theory related to traditional team conflicts to GVT conflicts. Moreover, it also highlights the role of communication technology. This paper provides practitioners with a clear picture of how they can manage GVT conflicts.</p> <p>This paper is an early work to understand GVT conflicts in a systematic manner and hence serves as a substantial foundation for later work in the field of GVT. It is well cited at many research platforms, such as Google Scholar and Research Gate. Besides, considering the popularity of GVT in various sections, it also impacts a lot of research and practices in other fields, such as management, marketing and others.</p>	