Kim, H.W., and A. Kankanhalli (2009), "Investigating User Resistance to Information Systems Implementation: A Status Quo Perspective", *MIS Quarterly*, 33(3), 567-582.

Academic Metrics	
Number of Citations	465; (2)
Number of Years since publication	2009; 7 years (2)
Perceived quality of the journal/conference	MIS Quarterly (3)
External grants funding the research (NSF or NIH or DARPA or EU or other private)	MOE, Singapore
Other disciplines have adopted or are using the idea in the research	Yes (1); Operation Management, Business etc.
Industry/Practice Metrics	
Patents issued or filed	Unknown
Actual intervention in field or site	Unknown
Use of Research Frameworks or Tools by policy groups, industry groups or government agencies.	Yes
Commercialization of idea into product/service	Unknown
Startups created based on the idea	Unknown
Influence on Society (qualitative or subjective data)	
Benefit of research to scientific community	3 (high)
Benefit of research to society at large	3 (high)
Media coverage (Radio, TV, Print, Movie)	Unknown

The paper builds up and empirically tests a model of user resistance to a new IS from the perspective of status quo bias. It creatively combines technology acceptance and resistance theories to investigate the overall change related to a new IS. Besides, it provides practitioners with insights on how to alleviate user resistance, especially through reducing switching costs.

This paper offers a different and valuable perspective to investigate the change in IS and starts a new research avenue in this field. It is highly cited at various research platforms, such as Google Scholar and Research Gate. Besides, as an important work in IS resistance and IS change, it also impacts research across different fields, such as management and business.